

# Successfully Living and Working in Malaysia



## Just Arrived in Malaysia?

We've been helping people get off on the right foot for more than a decade.

### Training Overview

The objective of this training program is to inspire participants to develop greater cross-cultural communication skills. In addition to this, we will set out to provide the awareness, understanding and skills needed to work with individuals with culturally diverse backgrounds. Participants will see the importance of overcoming any bias or prejudice, which would create a barrier to communication between colleagues of varying backgrounds. Additionally, participants will develop collaborative and cooperative relationships with their colleagues that will create an environment of understanding, trust and respect. Finally, international employees will be helped to view Malaysia as their new home and to feel comfortable and secure within their new culture and environment.



#### Within Malaysia

Call: (+60) 3-8073 2700

#### Within North America

Call: (+1) 289-801-1914

#### Email Us

[info@cultureboleh.com](mailto:info@cultureboleh.com)

#### Malaysian Office:

F-2-16, IOI Boulevard, Jalan Kenari 5,  
Bandar Puchong Jaya, 47170 Puchong,  
Selangor Darul Ehsan, Malaysia

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## Course Objectives

- Understand how culture affects us in our personal and business life
- Increase awareness of problems that arise in communicating with people of other cultures
- Increase awareness of participants' own cultural values and unstated cultural assumptions
- Generate clear understanding of the 3 keys to successfully living and working in Malaysia
- Assist participants to better adapt to and be more productive during interaction and communication with Malaysian colleagues and clients
- Adjust and adapt to a new home environment and be able to engage in daily activities with a measure of ease and comfort

## Course Topics Covered

- What is culture and how does it affect us?
- An introduction to Malaysian society and culture
- An insight into Malaysian Etiquette
- Measuring Malaysian culture and behaviour
- Understanding communication styles across cultures
- Communicating within the workplace and social scenarios
- Developing cultural understanding in the workplace
- Successfully overcoming Malaysian cultural challenges
- Successfully working together with cultural understanding



**Steve L. Muhs M.Ed.**  
**Lead Trainer**

**PSMB Certified Trainer**  
**Advanced CQ Certified Facilitator**  
**Certified Executive Coach**

Steve is a member of the global community and as such has enjoyed the opportunity to work with and train people from over 50 different countries. Having spent the last 18 years living and working in Malaysia, he hasn't just taught cultural awareness, he's lived it. Steve is an excellent communicator and has enjoyed working with a variety of organizations throughout Asia, designing and facilitating courses that have cooperatively met their objectives with great success.

## Testimonials

- ✓ "It was truly a fun-filled training to have self-awareness, what are the culture influences/factors, and acknowledge and adapt to that to achieve greater success."
- ✓ "As a teacher who has taught on the International circuit for some time I can honestly say that Culture Boleh's training was outstanding; it gave me a real insight into what makes Malaysia tick."
- ✓ "I feel this course is very useful for expats coming to Malaysia. Steve was very good and informative."
- ✓ "I learnt more about living & working in Malaysia in the 3 hours with Steve than I have living here for 4 years!"
- ✓ "Trainer was very knowledgeable in local culture, impressively so. Also able to engage with the audience and solicit responses, encouraging debate and participation - making the training more meaningful."
- ✓ "The training was an eye-opener and I was able to see things from a different perspective and also learn a few things about myself."
- ✓ "Superb! Thank you Steve, this was an excellent investment which will spring board our group to new levels of service and experience."